



Quarterly Performance Report

February 2021

Period Covered: 1 April 2020 to 31 December 2020

“Making the Scottish Borders a safer place to live, work and visit”

Key: Green – Performance Improved, Amber – Performance Reduced < 15%, Red – Performance Reduced >15

Strategic Priority – Through effective partnership working fewer people experience antisocial behaviour

Performance Context

The year to date trend shows a decrease in group 1-5 crime of 3.6%, which represents 98 fewer victims. Antisocial behaviour (ASB) incidents have increased by 36.1% from 1st April 2020 to 31st December 2020 when compared to the same time period in 2019. The increase in antisocial behaviour incidents is in large part due to the increased number of calls to Police Scotland during lockdown where breaches of government guidelines were being regularly reported. The decrease in group 1-5 crime is also directly linked to the lockdown measures in place in 2020.

There has been a 3.7% decrease in people being monitored for antisocial behaviour and the number of early interventions undertaken by ASB partners has increased by 3.9% in the year to date 2020/21. Despite issues with needing to adjust working practices during the early part of lockdown the figures are positive.

Mediation referrals are 65.9% lower than 2019 at this point mainly due to the impact of COVID-19 lockdown restrictions. However mediations referrals have recovered slightly in quarter 3. The new lockdown imposed on January 5th 2021 could see a reversal of the quarter 3 recovery.

Key Successes

ASB working practices have been successfully adjusted to allow services to continue to function during the pandemic.

Key Issues

Due to COVID-19 restrictions it is currently not possible to conduct ASB face to face interviews.

Mediation services have been heavily impacted by COVID-19 lockdown measures as face to face meetings, which are the preferred method of mediation, are currently not possible.

The mediation officer has been heavily committed to the Gypsy Traveller liaison role during the pandemic.

Key Activities

Safer Communities are currently exploring the feasibility of moving existing stand-alone information technology systems for antisocial behaviour to corporate systems.

Strategic Priority – Through effective partnership working fewer adults and children experience Gender Based Violence

Performance Context

The number of domestic abuse incidents reported to Police Scotland in the year to date 1st April 2020 to 31st December 2020 is 975. This is 104 incidents (11.9%) higher than 2019 over the same time period. This is expected given the recent introduction of new domestic abuse legislation.

The number of referrals to Domestic Abuse Advocacy Support (DAAS) service is lower than last year at this point, a 230 referral (41.6%) decrease. This figure relates to referrals to the service rather than individual clients who may have more than one referral. However this decrease is in large part due to the restructuring of the service whereby the Safe Housing Options (SHO) Domestic Abuse Advocacy Outreach (DAAO) and Court Advocacy Service (CAS) no longer operate. Safe Housing Options (SHO) and Court Advocacy Service (CAS) referrals accounted for a high proportion of referrals in 2019/20 and also accounts for the subsequent reduction in referrals seen in 2020/2021 when the services ceased to operate independently.

Key Successes

The move to a new service structure within the DAAS service is working well, with the skills and expertise of housing and working with complex clients adding a huge benefit to the service. DAAS, as a telephone based service, has had no break in service delivery during the COVID-19 pandemic and continues to maintain contact with the highest risk clients and working with partners to ensure safe contact.

CEDAR group that started in September has now successfully completed. Education was very supportive in allowing work to be done on a 1-2-1 basis with children in the school environment. Mums met weekly, with the relevant procedures in place in a local venue. A second group of clients is ready to start in February 2021 but current lockdown restrictions mean this is likely to be delayed.

MARAC continues to be held every four weeks via MS Teams and this has significantly improved attendance of agencies.

Key Issues

DAAS referrals continue to be lower than the average seen in 2019, this is being monitored weekly, and feedback from staff would suggest that clients are harder to reach following a referral.

Key Activities

Safer Communities are currently exploring the feasibility of moving existing stand-alone information technology systems for domestic abuse to corporate systems. This is ongoing and has progressed to completion of a functionality matrix.

Strategic Priority – Work in partnership to reduce injury and prevent accidents

Performance Context

Road safety remains a key focus for the team. The number of casualties (fatal, serious and slight injuries) on our roads from 1st April to 31st December 2020 is 70 (54.2%) lower than at the same point in 2019, with 3 fatalities (1 less than 2019), 27 serious injuries (28 less than 2019) and 40 slight injuries (54 less than 2019).

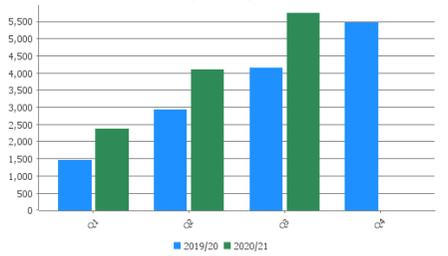
For the team's priority areas of focus accidents involving motorcyclists are showing a reduction in casualties from 1st April to 30th December 2020, 3 less than 2019 for the same time period. Older drivers involved in accidents are also showing a reduction of 3 casualties when compared to 2019. The number of young drivers is also showing a reduction of 3 casualties when compared to 2019.

Key Issues

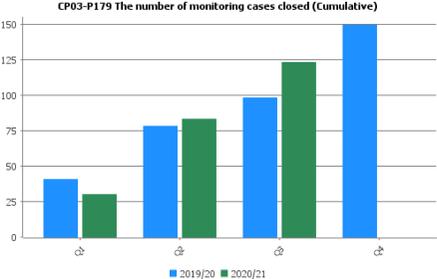
Due to the Community Safety Officer continuing to be seconded into the SBC Community Assistance Hub, due to the Covid-19 pandemic, most primary functions with regard to road safety remain suspended. As a result there has been no further proactive activity to date and none of the driver training initiatives have been possible. However, social media platforms have been utilised for the provision of road safety messages and advice. In particular, the annual winter road safety messages were again delivered through the Council's various media platforms to highlight the particular dangers of winter driving. We will continue to liaise with partners to share any information relating to road safety.

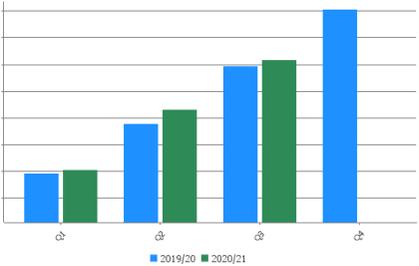
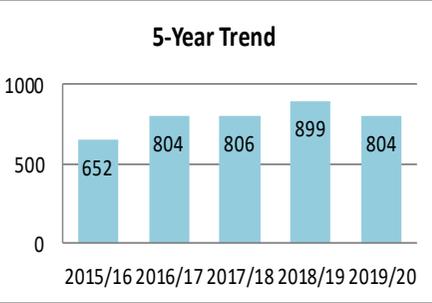
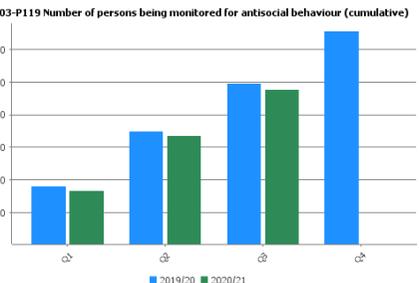
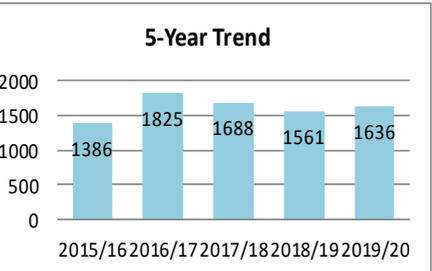
Safer Communities Team

Traffic Light: Red = 5 Amber = 2 Green = 9 Data Only = 3

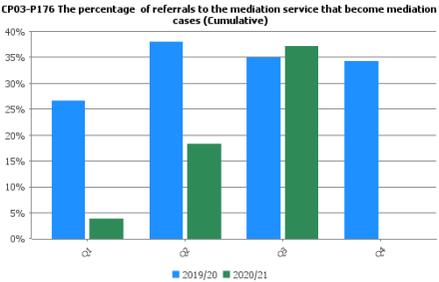
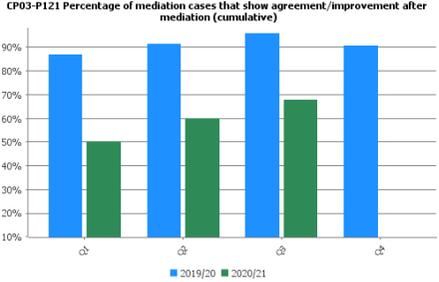
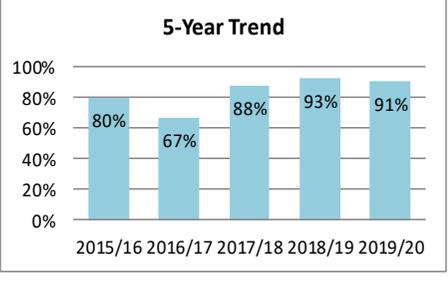
PI Short Name	Performance Data Trend Chart	Traffic Light Icon	Long Term Trend	Current Value	Current Target	Notes & History Note	5 Year Trend																											
<p>Number of reported Anti-Social Behaviour (ASB) incidents (public perception of) (cumulative)</p>	<p>CP03-P38 Number of reported Anti-Social Behaviour (ASB) incidents (public perception of) (cumulative)</p>  <table border="1"> <caption>CP03-P38 Number of reported Anti-Social Behaviour (ASB) incidents (public perception of) (cumulative)</caption> <thead> <tr> <th>Year</th> <th>2019/20</th> <th>2020/21</th> </tr> </thead> <tbody> <tr> <td>Q1</td> <td>~1,500</td> <td>~2,200</td> </tr> <tr> <td>Q2</td> <td>~2,800</td> <td>~4,100</td> </tr> <tr> <td>Q3</td> <td>~4,100</td> <td>~5,500</td> </tr> <tr> <td>Q4</td> <td>~5,500</td> <td>~5,753</td> </tr> </tbody> </table>	Year	2019/20	2020/21	Q1	~1,500	~2,200	Q2	~2,800	~4,100	Q3	~4,100	~5,500	Q4	~5,500	~5,753			<p>5,753</p>	<p>4,227</p>	<p>Where We Are</p> <p>A 36.1% increase in incidents in the year to date in 2020/21 when compared to 2019/20. This equates to 1526 additional incidents recorded.</p> <p>The figure is provisional at this time.</p> <p>Our Successes/Our Issues</p> <p>The significant increase in incident numbers is mainly due to the impact of COVID-19 government restrictions being in place and reported breaches of those restrictions being made to Police Scotland.</p> <p>What We Are Doing</p> <p>Through a multi-agency partnership we continue to intervene at the earliest opportunity to reports of antisocial behaviour.</p> <p>The Police Scotland Community Actions Teams (CAT), which are funded by Scottish Borders Council, respond to community issues regarding antisocial behaviour.</p> <p>The CAT have recently introduced a process whereby young people engaging in antisocial behaviour,</p>	<p>5-Year Trend</p>  <table border="1"> <caption>5-Year Trend</caption> <thead> <tr> <th>Year</th> <th>2015/16</th> <th>2016/17</th> <th>2017/18</th> <th>2018/19</th> <th>2019/20</th> </tr> </thead> <tbody> <tr> <td>Value</td> <td>4711</td> <td>5172</td> <td>5683</td> <td>5740</td> <td>5460</td> </tr> </tbody> </table>	Year	2015/16	2016/17	2017/18	2018/19	2019/20	Value	4711	5172	5683	5740	5460
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						who come into contact with the Police, can have letters issued to their parent/guardian advising them of the type of issues the young person has been involved in.																												
Number of Group 1-5 recorded crimes and offences (cumulative)	<p>CP03-P039 Number of Group 1-5 recorded crimes and offences (cumulative)</p> <table border="1"> <caption>CP03-P039 Data</caption> <thead> <tr> <th>Year</th> <th>Q1</th> <th>Q2</th> <th>Q3</th> <th>Q4</th> </tr> </thead> <tbody> <tr> <td>2019/20</td> <td>1000</td> <td>1900</td> <td>2700</td> <td>3500</td> </tr> <tr> <td>2020/21</td> <td>800</td> <td>1750</td> <td>2600</td> <td>3100</td> </tr> </tbody> </table>	Year	Q1	Q2	Q3	Q4	2019/20	1000	1900	2700	3500	2020/21	800	1750	2600	3100			2,635	2,733	<p>Where We Are</p> <p>A 3.6% decrease in group 1-5 crimes in the year to date when compared to the same time period in 2019/20, which equates to 98 fewer victims.</p> <p>Our Successes/Our Issues</p> <p>The Coronavirus pandemic has resulted in a reduction in the number of crimes being reported in quarter 1 and quarter 2. As lockdown eased in quarter 3 crime numbers have increased but have not returned to pre-pandemic levels.</p> <p>What We Are Doing</p> <p>The levels of crimes and antisocial behaviour incidents are constantly monitored Police Scotland and partner agencies intervene early to address issues identified.</p>	<p>5-Year Trend</p> <table border="1"> <caption>5-Year Trend Data</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2015/16</td> <td>2923</td> </tr> <tr> <td>2016/17</td> <td>3053</td> </tr> <tr> <td>2017/18</td> <td>3404</td> </tr> <tr> <td>2018/19</td> <td>3704</td> </tr> <tr> <td>2019/20</td> <td>3577</td> </tr> </tbody> </table>	Year	Value	2015/16	2923	2016/17	3053	2017/18	3404	2018/19	3704	2019/20	3577
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The number of new cases accepted at the Antisocial Behaviour Core Group by partners (Cumulative)	<p>CP03-P177 The number of new cases accepted at the Antisocial Behaviour Core Group by partners (Cumulative)</p> <table border="1"> <caption>CP03-P177 Data</caption> <thead> <tr> <th>Year</th> <th>Q1</th> <th>Q2</th> <th>Q3</th> <th>Q4</th> </tr> </thead> <tbody> <tr> <td>2019/20</td> <td>20</td> <td>55</td> <td>85</td> <td>105</td> </tr> <tr> <td>2020/21</td> <td>25</td> <td>70</td> <td>115</td> <td>120</td> </tr> </tbody> </table>	Year	Q1	Q2	Q3	Q4	2019/20	20	55	85	105	2020/21	25	70	115	120			120	90	<p>Where we are Currently</p> <p>The number of new cases accepted at the antisocial behaviour core group in 2020/21 year to date is 120. This is 30 cases (33.3%) higher than 2019/20 for the same time period.</p> <p>Our Successes/Our Issues</p>	<p>4-Year Trend</p> <table border="1"> <caption>4-Year Trend Data</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2016/17</td> <td>167</td> </tr> <tr> <td>2017/18</td> <td>134</td> </tr> <tr> <td>2018/19</td> <td>167</td> </tr> <tr> <td>2019/20</td> <td>107</td> </tr> </tbody> </table>	Year	Value	2016/17	167	2017/18	134	2018/19	167	2019/20	107		
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						<p>The number of new antisocial behaviour cases is showing an increase on 2019/20 levels. Additional time spent at home is creating additional demand.</p> <p>What we are doing</p> <p>We are continuously looking at what other agencies do and what diversions can be implemented to reduce the number of new cases.</p>																										
The number of monitoring cases closed (Cumulative)	 <p>CP03-P179 The number of monitoring cases closed (Cumulative)</p> <table border="1"> <caption>Data for CP03-P179 Chart</caption> <thead> <tr> <th>Period</th> <th>2019/20</th> <th>2020/21</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>~45</td> <td>~35</td> </tr> <tr> <td>2</td> <td>~80</td> <td>~85</td> </tr> <tr> <td>3</td> <td>~100</td> <td>~125</td> </tr> <tr> <td>4</td> <td>~150</td> <td>~160</td> </tr> </tbody> </table>	Period	2019/20	2020/21	1	~45	~35	2	~80	~85	3	~100	~125	4	~150	~160			123	98	<p>Where we are currently</p> <p>25 additional monitoring cases closed in 20/21 to date when compared to the same time period in 2019/20, which equates to a 25.5% increase.</p> <p>Our Successes/Our Issues</p> <p>Case closures were down when COVID-19 restrictions as cases were remaining open for longer. However closure levels have recovered.</p> <p>What we are doing</p> <p>We are continuously looking at what other agencies do or what diversions can be implemented to reduce antisocial behaviour and so reduce the number of persons subject to monitoring.</p>	 <p>4-Year Trend</p> <table border="1"> <caption>Data for 4-Year Trend Chart</caption> <thead> <tr> <th>Year</th> <th>Cumulative Cases Closed</th> </tr> </thead> <tbody> <tr> <td>2016/17</td> <td>166</td> </tr> <tr> <td>2017/18</td> <td>154</td> </tr> <tr> <td>2018/19</td> <td>168</td> </tr> <tr> <td>2019/20</td> <td>149</td> </tr> </tbody> </table>	Year	Cumulative Cases Closed	2016/17	166	2017/18	154	2018/19	168	2019/20	149
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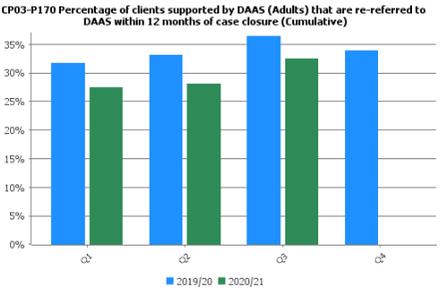
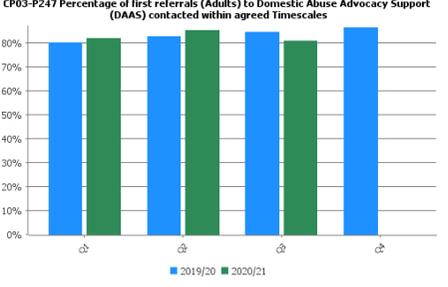
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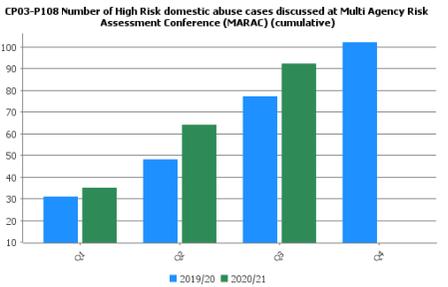
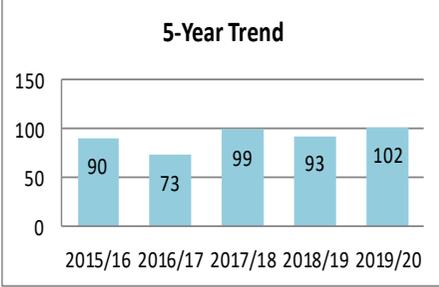
PI Short Name	Performance Data Trend Chart	Traffic Light Icon	Long Term Trend	Current Value	Current Target	Notes & History Note	5 Year Trend																															
						<p>enable us to better analyse and understand the effectiveness of intervention methods and so improve the approach being taken and as a result improve the outcomes for complainers.</p> <p>There was an initial impact to services due to the COVID-19 pandemic, however all agencies have now adapted their ways of working and responding to issues and monitoring cases are now lower than last year at this point.</p> <p>What we are doing</p> <p>We are continuously looking at what other agencies do or what diversions can be implemented.</p> <p>A formal process exists between partner agencies to take a consistent approach to addressing antisocial behaviour.</p>																																
Number of mediation referrals (cumulative)	<table border="1"> <caption>CP03-P120 Number of mediation referrals (cumulative)</caption> <thead> <tr> <th>Year</th> <th>2019/20</th> <th>2020/21</th> </tr> </thead> <tbody> <tr> <td>1st</td> <td>50</td> <td>25</td> </tr> <tr> <td>2nd</td> <td>85</td> <td>35</td> </tr> <tr> <td>3rd</td> <td>125</td> <td>45</td> </tr> <tr> <td>4th</td> <td>150</td> <td>43</td> </tr> </tbody> </table>	Year	2019/20	2020/21	1st	50	25	2nd	85	35	3rd	125	45	4th	150	43			43	126	<p>Where we are currently</p> <p>A decrease of 83 referrals in the year to date in 2020/21 when compared to 2019/20 for the same time period, which equates to a 65.9% decrease.</p> <p>Our Successes/Our Issues</p> <p>The decrease in referrals is largely due to the impact of the COVID-19 lockdown and the inability to conduct face to face mediation.</p> <p>What we are doing</p>	<table border="1"> <caption>5-Year Trend</caption> <thead> <tr> <th>Year</th> <th>2015/16</th> <th>2016/17</th> <th>2017/18</th> <th>2018/19</th> <th>2019/20</th> </tr> </thead> <tbody> <tr> <td>2015/16</td> <td>131</td> </tr> <tr> <td>2016/17</td> <td>149</td> </tr> <tr> <td>2017/18</td> <td>153</td> </tr> <tr> <td>2018/19</td> <td>123</td> </tr> <tr> <td>2019/20</td> <td>152</td> </tr> </tbody> </table>	Year	2015/16	2016/17	2017/18	2018/19	2019/20	2015/16	131	2016/17	149	2017/18	153	2018/19	123	2019/20	152
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<p>The percentage of referrals to the mediation service that become mediation cases (Cumulative)</p>	<p>CP03-P176 The percentage of referrals to the mediation service that become mediation cases (Cumulative)</p>  <table border="1"> <caption>CP03-P176 Data</caption> <thead> <tr> <th>Year</th> <th>2019/20 (%)</th> <th>2020/21 (%)</th> </tr> </thead> <tbody> <tr> <td>Q1</td> <td>27%</td> <td>5%</td> </tr> <tr> <td>Q2</td> <td>38%</td> <td>18%</td> </tr> <tr> <td>Q3</td> <td>35%</td> <td>37%</td> </tr> <tr> <td>Q4</td> <td>34%</td> <td>37%</td> </tr> </tbody> </table>	Year	2019/20 (%)	2020/21 (%)	Q1	27%	5%	Q2	38%	18%	Q3	35%	37%	Q4	34%	37%			37.2%	35%	<p>Where we are currently</p> <p>37.2% of mediation referrals have become mediation cases in the year to date in 2020/21 against a baseline target of 35%. There was some recovery in the ability to conduct mediation from September to December and that has resulted in the increased number of mediation cases.</p> <p>Our Successes/Our Issues</p> <p>The decrease in cases is largely due to the impact of the COVID-19 lockdown meaning there is little opportunity to conduct mediation.</p> <p>What we are doing</p> <p>Where possible mediation is conducted through other than face to face contact.</p>	<p>4-Year Trend</p>  <table border="1"> <caption>4-Year Trend Data</caption> <thead> <tr> <th>Year</th> <th>Percentage (%)</th> </tr> </thead> <tbody> <tr> <td>2016/17</td> <td>32.2%</td> </tr> <tr> <td>2017/18</td> <td>43.1%</td> </tr> <tr> <td>2018/19</td> <td>36.6%</td> </tr> <tr> <td>2019/20</td> <td>34.2%</td> </tr> </tbody> </table>	Year	Percentage (%)	2016/17	32.2%	2017/18	43.1%	2018/19	36.6%	2019/20	34.2%		
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<p>Percentage of mediation cases that show agreement/improvement after mediation (cumulative)</p>	<p>CP03-P121 Percentage of mediation cases that show agreement/improvement after mediation (cumulative)</p>  <table border="1"> <caption>CP03-P121 Data</caption> <thead> <tr> <th>Year</th> <th>2019/20 (%)</th> <th>2020/21 (%)</th> </tr> </thead> <tbody> <tr> <td>Q1</td> <td>87%</td> <td>50%</td> </tr> <tr> <td>Q2</td> <td>90%</td> <td>60%</td> </tr> <tr> <td>Q3</td> <td>93%</td> <td>68%</td> </tr> <tr> <td>Q4</td> <td>90%</td> <td>68%</td> </tr> </tbody> </table>	Year	2019/20 (%)	2020/21 (%)	Q1	87%	50%	Q2	90%	60%	Q3	93%	68%	Q4	90%	68%			67.8%	80%	<p>Where we are currently</p> <p>67.8% of mediation cases have shown agreement/improvement following mediation in the year to date in 2020/21 against a baseline target of 80%. The success rate has been significantly affected by COVID-19 lockdown restrictions.</p> <p>Our Successes/Our Issues</p> <p>The decrease in success rate is largely due to the impact of the</p>	<p>5-Year Trend</p>  <table border="1"> <caption>5-Year Trend Data</caption> <thead> <tr> <th>Year</th> <th>Percentage (%)</th> </tr> </thead> <tbody> <tr> <td>2015/16</td> <td>80%</td> </tr> <tr> <td>2016/17</td> <td>67%</td> </tr> <tr> <td>2017/18</td> <td>88%</td> </tr> <tr> <td>2018/19</td> <td>93%</td> </tr> <tr> <td>2019/20</td> <td>91%</td> </tr> </tbody> </table>	Year	Percentage (%)	2015/16	80%	2016/17	67%	2017/18	88%	2018/19	93%	2019/20	91%
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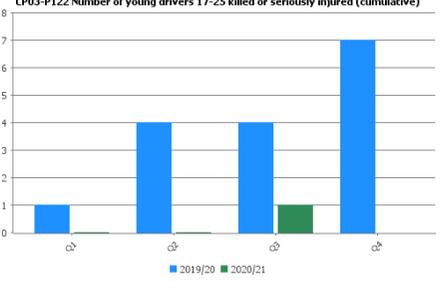
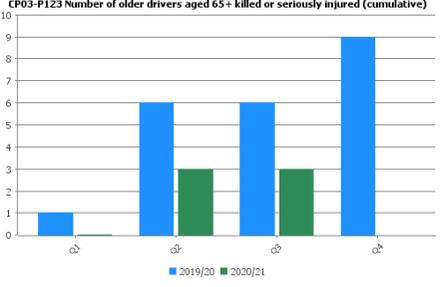
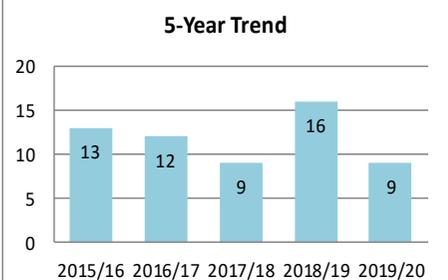
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<p>Number of reported incidents of domestic abuse (cumulative)</p>	<p>CP03-P037 Number of reported incidents of domestic abuse (cumulative)</p> <table border="1"> <caption>Data for CP03-P037 Bar Chart</caption> <thead> <tr> <th>Quarter</th> <th>2019/20</th> <th>2020/21</th> </tr> </thead> <tbody> <tr> <td>Q1</td> <td>~280</td> <td>~350</td> </tr> <tr> <td>Q2</td> <td>~580</td> <td>~680</td> </tr> <tr> <td>Q3</td> <td>~880</td> <td>~980</td> </tr> <tr> <td>Q4</td> <td>~1080</td> <td>~1120</td> </tr> </tbody> </table>	Quarter	2019/20	2020/21	Q1	~280	~350	Q2	~580	~680	Q3	~880	~980	Q4	~1080	~1120			<p>975</p>	<p>871</p>	<p>Where We Are</p> <p>104 additional incidents reported in the year to date when compared to 2019/20 for the same time period, which equates to an 11.9% increase.</p> <p>Our Successes/Our Issues</p> <p>There remain concerns that domestic abuse is underreported, particularly during the current pandemic.</p> <p>What We Are Doing</p> <p>During the current pandemic increased scrutiny of the number of domestic abuse incidents that are recorded for the Scottish Borders and the related number of referrals to the DAAS Service is being undertaken with regular updates provided to Police Scotland and Scottish Borders Council Management Team.</p>	<p>5-Year Trend</p> <table border="1"> <caption>Data for 5-Year Trend Bar Chart</caption> <thead> <tr> <th>Year</th> <th>Number of Incidents</th> </tr> </thead> <tbody> <tr> <td>2015/16</td> <td>904</td> </tr> <tr> <td>2016/17</td> <td>968</td> </tr> <tr> <td>2017/18</td> <td>1082</td> </tr> <tr> <td>2018/19</td> <td>1008</td> </tr> <tr> <td>2019/20</td> <td>1129</td> </tr> </tbody> </table>	Year	Number of Incidents	2015/16	904	2016/17	968	2017/18	1082	2018/19	1008	2019/20	1129
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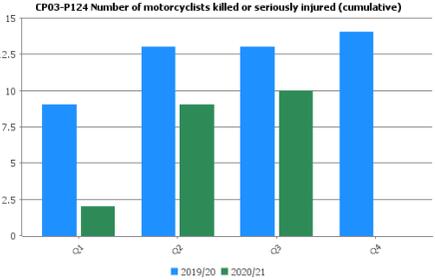
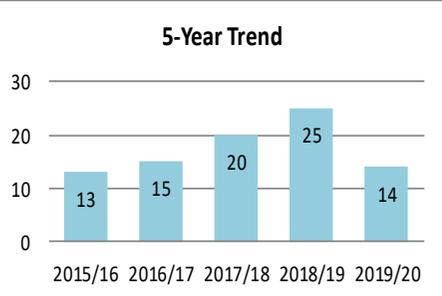
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Number of Referrals To SBC Domestic Abuse Service (DAAS) (Cumulative)	<p>CP03-P158 Number of Referrals To SBC Domestic Abuse Service (DAAS) (Cumulative)</p> <table border="1"> <caption>Data for CP03-P158 Number of Referrals To SBC Domestic Abuse Service (DAAS) (Cumulative)</caption> <thead> <tr> <th>Period</th> <th>2019/20</th> <th>2020/21</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>200</td> <td>100</td> </tr> <tr> <td>2</td> <td>400</td> <td>220</td> </tr> <tr> <td>3</td> <td>560</td> <td>330</td> </tr> <tr> <td>4</td> <td>700</td> <td>320</td> </tr> </tbody> </table>	Period	2019/20	2020/21	1	200	100	2	400	220	3	560	330	4	700	320			323	553	<p>Where We Are Currently</p> <p>323 referrals to SBC Domestic Abuse services (Adults) in the year to date, which is 230 referrals less than 2019/20 for the same time period and equates to a 41.6% decrease.</p> <p>The figures for 2019/20 included referrals into the Court Advocacy Service, which is no longer operating. The 2019/20 figure also included referrals into Safe Housing Options and Domestic Abuse Advocacy Outreach, which ceased to operate as separate services from 01/07/2020.</p> <p>Our Successes/Our Issues</p> <p>The realignment of services has resulted in a reduction in total referrals. However the COVID-19 pandemic has also had an impact on referrals into domestic abuse services resulting in lower than expected referrals.</p> <p>What We are Doing</p> <p>As government measures to combat COVID-19 are eased it is expected that referrals into the Domestic Abuse Advocacy Support service (DAAS) will start to increase again</p>	<p>5-Year Trend</p> <table border="1"> <thead> <tr> <th>Year</th> <th>Referrals</th> </tr> </thead> <tbody> <tr> <td>2015/16</td> <td>511</td> </tr> <tr> <td>2016/17</td> <td>430</td> </tr> <tr> <td>2017/18</td> <td>756</td> </tr> <tr> <td>2018/19</td> <td>762</td> </tr> <tr> <td>2019/20</td> <td>693</td> </tr> </tbody> </table>	Year	Referrals	2015/16	511	2016/17	430	2017/18	756	2018/19	762	2019/20	693
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<p>Percentage of clients supported by DAAS (Adults) that are re-referred to DAAS within 12 months of case closure (Cumulative)</p>	<p>CP03-P170 Percentage of clients supported by DAAS (Adults) that are re-referred to DAAS within 12 months of case closure (Cumulative)</p>  <table border="1"> <caption>CP03-P170 Data</caption> <thead> <tr> <th>Year</th> <th>2019/20</th> <th>2020/21</th> </tr> </thead> <tbody> <tr> <td>Period 1</td> <td>32.0%</td> <td>28.0%</td> </tr> <tr> <td>Period 2</td> <td>33.0%</td> <td>28.0%</td> </tr> <tr> <td>Period 3</td> <td>35.0%</td> <td>32.0%</td> </tr> <tr> <td>Period 4</td> <td>34.0%</td> <td>32.0%</td> </tr> </tbody> </table>	Year	2019/20	2020/21	Period 1	32.0%	28.0%	Period 2	33.0%	28.0%	Period 3	35.0%	32.0%	Period 4	34.0%	32.0%			32.5%	30%	<p>Where we are currently</p> <p>An increase of 2.5 percentage points in the percentage of DAAS clients that are repeat clients within 12 months of case closure, against a baseline target of 30%.</p> <p>Our Successes/Our Issues</p> <p>Repeat referrals are currently slightly worse than the target.</p> <p>What we are doing</p> <p>Detailed analysis of the repeat cases will be undertaken to identify any potential areas for further improvement.</p> <p>Regular meetings are planned to discuss cases where there have been multiple repeat referrals to assess if further measures can be taken or signposting to other services is needed.</p>	<p>4-Year Trend</p>  <table border="1"> <caption>4-Year Trend Data</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2016/17</td> <td>29.1%</td> </tr> <tr> <td>2017/18</td> <td>25.3%</td> </tr> <tr> <td>2018/19</td> <td>25.2%</td> </tr> <tr> <td>2019/20</td> <td>33.9%</td> </tr> </tbody> </table>	Year	Percentage	2016/17	29.1%	2017/18	25.3%	2018/19	25.2%	2019/20	33.9%
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<p>Percentage of first referrals (Adults) to Domestic Abuse Advocacy Support (DAAS) contacted within agreed Timescales</p>	<p>CP03-P247 Percentage of first referrals (Adults) to Domestic Abuse Advocacy Support (DAAS) contacted within agreed Timescales</p>  <table border="1"> <caption>CP03-P247 Data</caption> <thead> <tr> <th>Year</th> <th>2019/20</th> <th>2020/21</th> </tr> </thead> <tbody> <tr> <td>Period 1</td> <td>80.0%</td> <td>81.0%</td> </tr> <tr> <td>Period 2</td> <td>81.0%</td> <td>82.0%</td> </tr> <tr> <td>Period 3</td> <td>82.0%</td> <td>80.0%</td> </tr> <tr> <td>Period 4</td> <td>83.0%</td> <td>81.0%</td> </tr> </tbody> </table>	Year	2019/20	2020/21	Period 1	80.0%	81.0%	Period 2	81.0%	82.0%	Period 3	82.0%	80.0%	Period 4	83.0%	81.0%			80.9%	80%	<p>Where We Are</p> <p>80.9% of clients contacted within the agreed timescale against a baseline target of 80% between 1st April and 31st December 2020.</p> <p>Contact targets are 24 hours for Self and Police Scotland first referrals to the service and 48 hours for other agency first referrals to the service.</p> <p>Our Successes/Our Issues</p>	<p>4-Year Trend</p>  <table border="1"> <caption>4-Year Trend Data</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2016/17</td> <td>77.9%</td> </tr> <tr> <td>2017/18</td> <td>90.0%</td> </tr> <tr> <td>2018/19</td> <td>72.4%</td> </tr> <tr> <td>2019/20</td> <td>86.1%</td> </tr> </tbody> </table>	Year	Percentage	2016/17	77.9%	2017/18	90.0%	2018/19	72.4%	2019/20	86.1%
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						<p>Contact targets have been met for quarters 1, 2 and 3 in 2020/21.</p> <p>What We Are Doing</p> <p>Clients who are first referrals to the service are being contacted within agreed timescales where possible. Where target aren't met analysis is conducted on a case by case basis to determine the reason contact was not made in the agreed timescale and corrective action is taken as appropriate. This is a more accurate measure than all referrals made.</p>																												
<p>Number of High Risk domestic abuse cases discussed at Multi Agency Risk Assessment Conference (MARAC) (cumulative)</p>	<p>CP03-P108 Number of High Risk domestic abuse cases discussed at Multi Agency Risk Assessment Conference (MARAC) (cumulative)</p>  <table border="1"> <caption>CP03-P108 Number of High Risk domestic abuse cases discussed at Multi Agency Risk Assessment Conference (MARAC) (cumulative)</caption> <thead> <tr> <th>Year</th> <th>2019/20</th> <th>2020/21</th> </tr> </thead> <tbody> <tr> <td>Q1</td> <td>30</td> <td>35</td> </tr> <tr> <td>Q2</td> <td>48</td> <td>65</td> </tr> <tr> <td>Q3</td> <td>78</td> <td>92</td> </tr> <tr> <td>Q4</td> <td>102</td> <td>102</td> </tr> </tbody> </table>	Year	2019/20	2020/21	Q1	30	35	Q2	48	65	Q3	78	92	Q4	102	102			<p>92</p>	<p>77</p>	<p>92 referrals to MARAC in the year to date compared to 77 in the same time period in 2019/20, which is a 15 referral, 19.5% increase.</p> <p>Our Successes/Our Issues</p> <p>During the COVID-19 lockdown MARAC has been running via teleconference and agency attendance has been excellent.</p> <p>What We Are Doing</p> <p>MARAC will continue to operate via teleconference until normal service can be resumed.</p>	<p>5-Year Trend</p>  <table border="1"> <caption>5-Year Trend</caption> <thead> <tr> <th>Year</th> <th>2015/16</th> <th>2016/17</th> <th>2017/18</th> <th>2018/19</th> <th>2019/20</th> </tr> </thead> <tbody> <tr> <td>Referrals</td> <td>90</td> <td>73</td> <td>99</td> <td>93</td> <td>102</td> </tr> </tbody> </table>	Year	2015/16	2016/17	2017/18	2018/19	2019/20	Referrals	90	73	99	93	102
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The number of children accessing the CEDAR Groups programme (Cumulative)	<p>CP03-P172 The number of children accessing the CEDAR Groups programme (Cumulative)</p> <table border="1"> <thead> <tr> <th>Quarter</th> <th>2019/20</th> <th>2020/21</th> </tr> </thead> <tbody> <tr> <td>Q1</td> <td>0</td> <td>0</td> </tr> <tr> <td>Q2</td> <td>5</td> <td>7</td> </tr> <tr> <td>Q3</td> <td>5</td> <td>7</td> </tr> <tr> <td>Q4</td> <td>5</td> <td>5</td> </tr> </tbody> </table>	Quarter	2019/20	2020/21	Q1	0	0	Q2	5	7	Q3	5	7	Q4	5	5			7	5	<p>Where We Are</p> <p>CEDAR Group programme recommenced in September 2020 and completed in December with 7 children participating in the programme.</p> <p>Our Successes/Our Issues</p> <p>Due to new lockdown restrictions the start date for the next CEDAR programme is likely to be impacted.</p> <p>What We Are Doing</p>	<p>5-Year Trend</p> <table border="1"> <thead> <tr> <th>Year</th> <th>Children</th> </tr> </thead> <tbody> <tr> <td>2015/16</td> <td>12</td> </tr> <tr> <td>2016/17</td> <td>13</td> </tr> <tr> <td>2017/18</td> <td>16</td> </tr> <tr> <td>2018/19</td> <td>8</td> </tr> <tr> <td>2019/20</td> <td>5</td> </tr> </tbody> </table>	Year	Children	2015/16	12	2016/17	13	2017/18	16	2018/19	8	2019/20	5
Quarter	2019/20	2020/21																																
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PI Short Name	Performance Data Trend Chart	Traffic Light Icon	Long Term Trend	Current Value	Current Target	Notes & History Note	5 Year Trend																											
						During lockdown the CEDAR coordinator will continue to contact all CEDAR families by telephone.																												
Number of young drivers 17-25 killed or seriously injured (cumulative)	<p>CP03-P122 Number of young drivers 17-25 killed or seriously injured (cumulative)</p>  <table border="1"> <caption>CP03-P122 Data</caption> <thead> <tr> <th>Period</th> <th>2019/20</th> <th>2020/21</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>1</td> <td>0</td> </tr> <tr> <td>2</td> <td>4</td> <td>0</td> </tr> <tr> <td>3</td> <td>4</td> <td>1</td> </tr> <tr> <td>4</td> <td>7</td> <td>0</td> </tr> </tbody> </table>	Period	2019/20	2020/21	1	1	0	2	4	0	3	4	1	4	7	0			1		<p>Where We Are</p> <p>1 young driver killed or seriously injured in 2020/21 to date, which is 3 less casualties when compared to 2019/20.</p> <p>Our Successes Issues</p> <p>Young driver training sessions cannot currently take place due to COVID-19 restrictions.</p> <p>What We Are Doing</p> <p>Driver education is being done through social media campaigns.</p>	<p>5-Year Trend</p>  <table border="1"> <caption>5-Year Trend Data</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2015/16</td> <td>7</td> </tr> <tr> <td>2016/17</td> <td>7</td> </tr> <tr> <td>2017/18</td> <td>4</td> </tr> <tr> <td>2018/19</td> <td>5</td> </tr> <tr> <td>2019/20</td> <td>7</td> </tr> </tbody> </table>	Year	Value	2015/16	7	2016/17	7	2017/18	4	2018/19	5	2019/20	7
Period	2019/20	2020/21																																
1	1	0																																
2	4	0																																
3	4	1																																
4	7	0																																
Year	Value																																	
2015/16	7																																	
2016/17	7																																	
2017/18	4																																	
2018/19	5																																	
2019/20	7																																	
Number of older drivers aged 65+ killed or seriously injured (cumulative)	<p>CP03-P123 Number of older drivers aged 65+ killed or seriously injured (cumulative)</p>  <table border="1"> <caption>CP03-P123 Data</caption> <thead> <tr> <th>Period</th> <th>2019/20</th> <th>2020/21</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>1</td> <td>0</td> </tr> <tr> <td>2</td> <td>6</td> <td>3</td> </tr> <tr> <td>3</td> <td>6</td> <td>3</td> </tr> <tr> <td>4</td> <td>9</td> <td>0</td> </tr> </tbody> </table>	Period	2019/20	2020/21	1	1	0	2	6	3	3	6	3	4	9	0			3		<p>Where We Are</p> <p>3 older drivers killed or seriously injured in 2020/21 to date, which is 3 less casualties when compared to 2019/20.</p> <p>Our Successes Issues</p> <p>Older driver training sessions cannot currently take place due to COVID-19 restrictions.</p> <p>What We Are Doing</p> <p>Driver education is being done through social media campaigns.</p>	<p>5-Year Trend</p>  <table border="1"> <caption>5-Year Trend Data</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2015/16</td> <td>13</td> </tr> <tr> <td>2016/17</td> <td>12</td> </tr> <tr> <td>2017/18</td> <td>9</td> </tr> <tr> <td>2018/19</td> <td>16</td> </tr> <tr> <td>2019/20</td> <td>9</td> </tr> </tbody> </table>	Year	Value	2015/16	13	2016/17	12	2017/18	9	2018/19	16	2019/20	9
Period	2019/20	2020/21																																
1	1	0																																
2	6	3																																
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4	9	0																																
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PI Short Name	Performance Data Trend Chart	Traffic Light Icon	Long Term Trend	Current Value	Current Target	Notes & History Note	5 Year Trend																											
Number of motorcyclists killed or seriously injured (cumulative)	 <p>CP03-P124 Number of motorcyclists killed or seriously injured (cumulative)</p> <table border="1"> <caption>Cumulative Data</caption> <thead> <tr> <th>Year</th> <th>Q1</th> <th>Q2</th> <th>Q3</th> <th>Q4</th> </tr> </thead> <tbody> <tr> <td>2019/20</td> <td>9</td> <td>13</td> <td>13</td> <td>14</td> </tr> <tr> <td>2020/21</td> <td>2</td> <td>9</td> <td>10</td> <td>10</td> </tr> </tbody> </table>	Year	Q1	Q2	Q3	Q4	2019/20	9	13	13	14	2020/21	2	9	10	10			10		<p>Where We Are</p> <p>10 motorcyclists killed or seriously injured in the year to date in 2020/21, 3 fewer casualties when compared to 2019/20.</p> <p>Our Successes Issues</p> <p>Motorcyclist training sessions cannot currently take place due to COVID-19 restrictions.</p> <p>What We Are Doing</p> <p>Rider education is being done through social media campaigns.</p>	 <p>5-Year Trend</p> <table border="1"> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2015/16</td> <td>13</td> </tr> <tr> <td>2016/17</td> <td>15</td> </tr> <tr> <td>2017/18</td> <td>20</td> </tr> <tr> <td>2018/19</td> <td>25</td> </tr> <tr> <td>2019/20</td> <td>14</td> </tr> </tbody> </table>	Year	Value	2015/16	13	2016/17	15	2017/18	20	2018/19	25	2019/20	14
Year	Q1	Q2	Q3	Q4																														
2019/20	9	13	13	14																														
2020/21	2	9	10	10																														
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